Practical Advice for investigations, writing DEC reports, and other tips

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Overview

- Resources
- Writing your report
- Returning your file
- Thank you!



Resources

- New DEC Handbook
 - Handbook, checklist, flow chart, FAQs
- Training videos
- SharePoint

DISTRICT ETHICS COMMITTEE

HANDBOOK

(Revised July 2024)



Minnesota District Ethics Committee Investigation Process

Assignment 7 days

- ·Confirm receipt, review assignment for conflicts
- •If conflicts, advise DEC chair
- If no conflicts, reach out to C and R, introduce self, ask whether represented by lawyer (if so, communiate through lawyer)

Set Up File 14 days

- Set up separate, secure file for investigation
- •Create separate folders for R response and C reply
- Use DEC report form to create a chronology of steps in the investigation

Spot Issues -14 days Review complaint

- . Consider which MRPC may be violated
- •Write down questions for C and R
- ·Identify potential witnesses and evidence

Review party

- Review R response and attachments
- •Review C reply and attachments
- •Request and review additional documents from parties (such as fee agreement)

Falk to partie

- Talk to C keep notes
- •Talk to R keep notes
- •Document if R does not cooperate

Follow up

. Search public records if needed

- •Talk to witnesses if needed
- Gather additional evidence if needed

Find facts, analyze MRPC

- ·Write down the facts as you believe they happened
- •For each MRPC potentially at issue, analyze whether facts establish a violation
- •Consult with DEC chair or OLPR liaison if questions or concerns

Complete work- 60 day

- •Write DEC report
- Submit DEC report for review (SharePoint)
- •Present DEC report

Return file 90 days

- •Return entire file to OLPR (SharePoint)
- Do not keep a copy
- Thank you for your service!

DEC Investigation Process



Minnesota Process from Complaint to Determination

Complaint filed

- •OLPR reviews and screens for investigation
- OLPR issues Notice of Investigation (in-house or DEC)

- DEC obtains R response and C reply
- •DEC interviews parties & gathers evidence
- •DEC makes findings of fact
- •DEC considers whether clear and convincing evidence of MRPC violations
- •DEC report recommends determination (DNW, ADM, Public, Investigate further)

DEC Investigates

follows up

- •DEC report and file returns to OLPR
- •OLPR follows up
- •If agree DNW adopt DEC report
- •If ADM, Public, or Investigate further review, investigate further, and recommend determination

OLPR recommends

- Private OLPR posts DNW or ADM to SharePoint parties have appeal rights to LPRB / Supreme Court
 Dublis when private and the investigation of the private of t
- Public when misconduct is serious or not isolated, OLPR issues Charges of Unprofessional Conduct

LPRB Panel
determines

- Panel is selected to review Charges of Unprofessional Conduct; respondent answers Charges
- Panel reviews evidence and briefing from both sides DEC member affidavit may be needed
- Panel determines whether probable cause to begin public discipline proceedings
 Panel directs OLPR to file public Petition for Disciplinary Action in Supreme Court

- •OLPR files public petition in Supreme Court; Supreme Court appoints Referee and sets deadline
- •Referee sets schedule for discovery, motions, evidence exchange, and trial
- •OLPR and respondent try the case clear and convincing evidence standard DEC investigator testimony may be needed
- Referee presides over trial and issues written findings, conclusions, and recommendation to Supreme Court

Supreme Court makes final decision

- •Supreme Court may review Referee findings and conclusions if a transcript is ordered; if not, only discipline
- OLPR and R brief and argue the issues
- ·Supreme Court issues written order



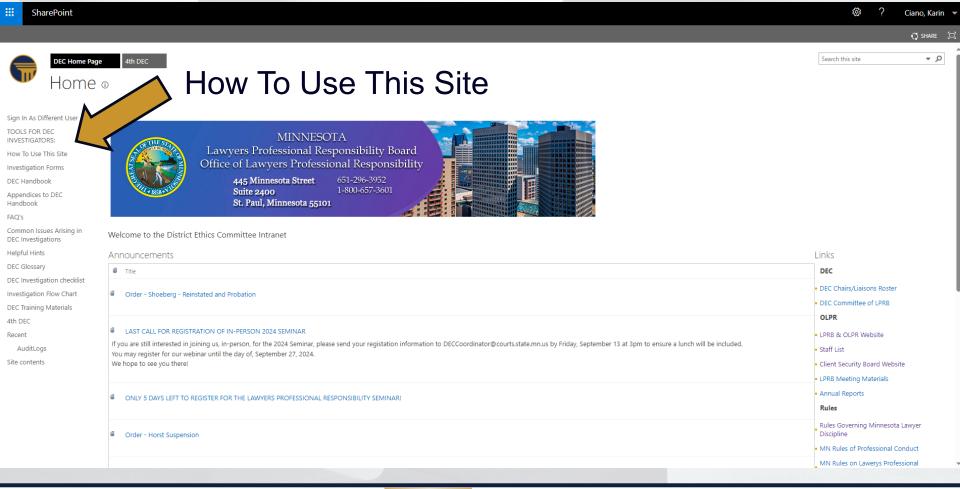
DEC is here

A lot happens after the file comes back

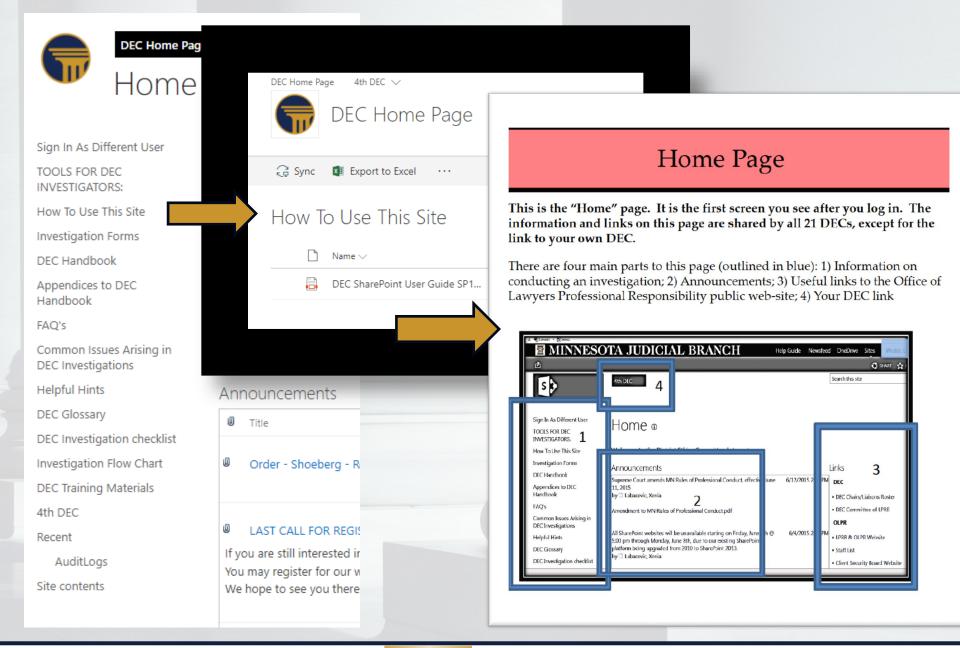


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DEC SharePoint Homepage



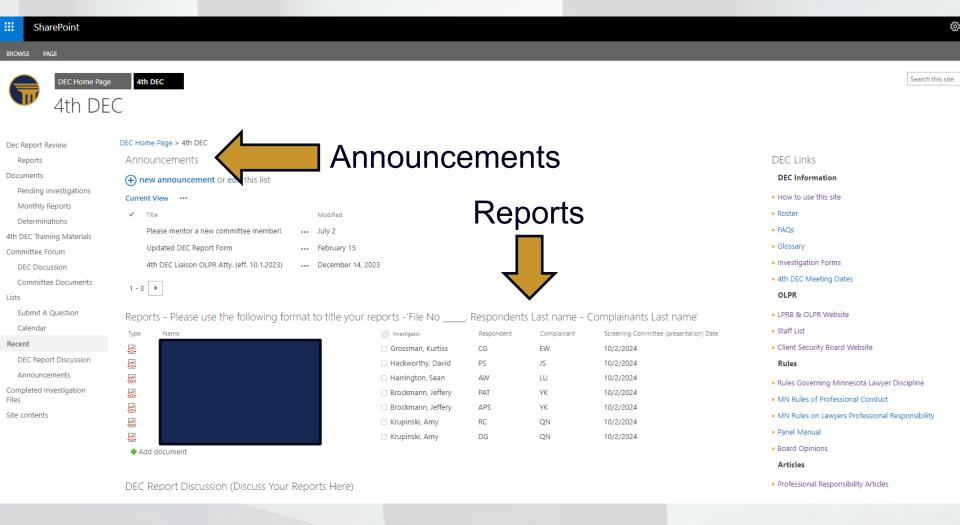






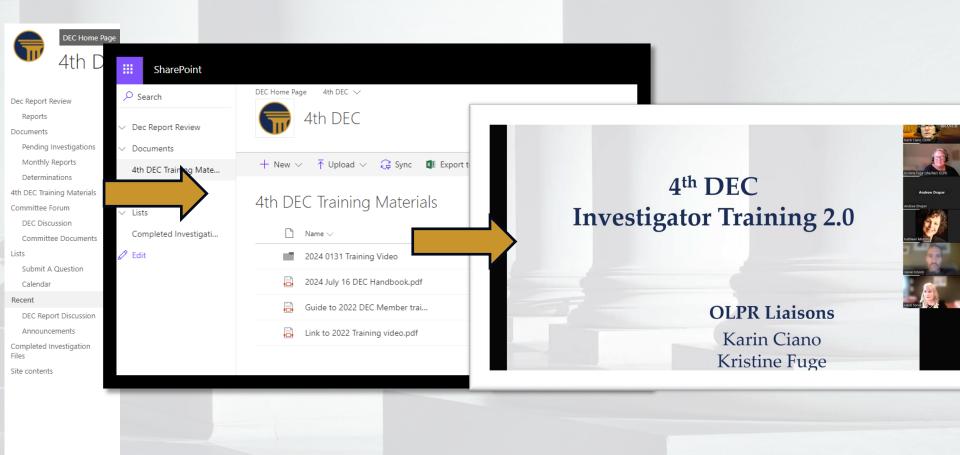
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Your DEC SharePoint Page





Additional resources





SharePoint questions?

- Need login?
- Settings?
- How to upload?
- How to view reports?
- How to comment?
- Reviewing final determinations?

DEC Coordinator

(651) 296-3952

Mara Medved

Sam Shanley (backup)

DECCoordinator@

courts.state.mn.us



We welcome your feedback on DEC resources!

WRITING YOUR REPORT



INVESTIGATION REPORT OF THE DISTRICT ETHICS COMMITTEE

RESPONDENT ATTORNEY: Click here to enter text.

RESPONDENT'S COUNSEL: Click here to enter text.

COMPLAINANT: Click here to enter text.

OLPR FILE NO.: Click here to enter text.

INVESTIGATOR: Click here to enter text.

DEC: Click here to enter text.

What's new?

- Word document with prompts that vanish when you click
- Adds prompts for
 - Respondent's counsel
 - OLPR File Number (12345)
 - DEC Number



Writing Your Report: Investigation

- Sections I through III of the new form
 - Summary of Complaint
 - Complainant's perspective
 - Possible Ethical Violations
 - Rules and headings (or subheadings)
 - Chronology of Investigation
 - Dates of key events
 - Check boxes about complainant response and conversations



The complaint <u>is/was</u> respondent's client and we respondent's response, and was invited to proving response in writing: Yes No (If no, explain below.) Click here to enter text.		•
The complainant was <u>not</u> the respondent's client summary or redacted copy of the respondent's reprovide a response to the respondent's response Yes No (If no, explain below.) Click here to enter text.	esponse, and was	
*See Rule 6(d) and Rule 20(a)(5) of the RLPR recomplainant with a summarized/redacted copy		r to provide the
The investigator had at least one conversation we one conversation with the respondent about the Yes No (If no, explain below.) Click here to enter text.	-	ant and at least



Did the Respondent Cooperate?

IV. <u>Did the respondent comply with their obligations under Rule 8.1, Minnesota Rules of Professional Conduct (MRPC), and Rule 25, RLPR?</u>

□ Yes

 \square No (If no, explain below.)

Click here to enter text.

If no response to the NOI, or to your requests for information, the answer is probably No

Writing Your Report: Memorandum

- Findings of Fact
 - Narrative summary
 - Credibility determinations
- Analysis
 - Standard of proof (leave as-is)
 - Headings for each Rule considered
 - Diligence Rule 1.3, MRPC
 - Communication Rule 1.4(a)(3), MRPC

MEMORANDUM

Findings of Fact:

In narrative format, present a summary of your factual findings. If the parties disagree on facts, make a determination on what you think happened and explain why. Your determination can consider credibility and motivation.

Analysis:

The standard of proof required in attorney disciplinary proceedings is "full, clear, and convincing evidence." *In re Nelson*, 733 N.W.2d 458, 461 (Minn. 2007). This standard is met when "the truth of the facts asserted is highly probable." *In re Dedefo*, 752 N.W.2d 523, 529 (Minn. 2008). Clear and convincing evidence is established by more than a preponderance of the evidence, but less than proof beyond a reasonable doubt. *Weber v. Anderson*, 269 N.W.2d 892, 895 (Minn. 1978).

Prepare an outline discussing each rule mentioned above in numerical order. Create a subheading for each rule (or subpart) analyzed. Under that subheading, first identify the



Example

MEMORANDUM

Summary of Complaint

In August 2023, complainant Sam Cook filed an ethics complaint with the Director's Office against respondent attorney Alison Abel, alleging Ms. Abel failed to return his calls and texts, thereby failing to protect her client (his mother Carol Cook) from alleged fraud by a third party.



Example

Findings of Fact

In September 2020 Carol Cook (Carol)¹ retained attorney Alison Abel to probate Ms. Cook's sister's estate in Minnesota. Carol was an interested party and proposed personal representative. Carol and her adult son, Sam Cook (Sam), were both residents of South Dakota and traveled to Minnesota to meet with Ms. Abel. Sam was with Carol at the initial meeting with Ms. Abel. At that meeting, Carol and Ms. Abel decided that Carol would be Ms. Abel's client. Ms. Abel told Sam that he was not her client, and asked him to wait in the lobby, which he did. Ms. Abel took notes of the meeting; those notes reflect that Ms. Abel's only client was Carol, and that Sam was not a client.



Writing Your Report: Memorandum

- Go through each Rule or subpart
 - Numerical order
 - Violations first
 - Other logical order
- Paraphrase the Rule
- Set out the relevant facts from your investigation
- Conclude: is there clear and convincing evidence of a violation?



Example

Rule 1.16(d), MRPC – Steps to Protect Client's Interests Upon Withdrawal

Rule 1.16(d), MRPC, requires a lawyer whose representation is terminated to "take steps to the extent reasonably practicable to protect a client's interests" such as "giving reasonable notice to the client, allowing time for employment of other counsel, surrendering papers and property to which the client is entitled, and refunding any advance payment of fees or expenses that has not been earned or incurred."

Mr. Cloud alleges Mr. Anderson did not return Mr. Cloud's entire client file at the termination of representation. Mr. Anderson insists that he did. The evidence reflects that Mr. Anderson delivered Mr. Cloud's entire client file, including all the original documents Mr. Anderson had received, to Mr. Cloud's home on May 5, 2022. Although Mr. Cloud refused to sign the receipt Mr. Anderson had prepared, Mr. Anderson used

it to make contemporaneous notes indicating that he had delivered the file. Mr. Cloud did not raise any objection at the time that any documents were missing, and did not raise the issue again until his ethics complaint more than a year later. Mr. Anderson credibly stated that after the ethics complaint was filed he and his staff conducted a search for any additional documents that might belong to Mr. Cloud, but did not find anything. Even in his complaint to the Director Mr. Cloud has not identified or described any particular documents that he believes are missing, nor has he articulated a reason why Mr. Anderson might have retained such documents.

Although 20 days passed between Mr. Cloud's termination letter and Mr. Anderson's personal delivery of the file, that timeframe was reasonable given the circumstances. Mr. Anderson and his staff promptly made reasonable efforts to contact Mr. Cloud to arrange transfer of the file, but were stymied by Mr. Cloud's lack of a phone and his mother's unwillingness to communicate. Mr. Anderson's decision to personally drive to Mr. Cloud's home hoping to find him there and return the file—which both parties agree did in fact occur—is evidence of his willingness to take reasonably practicable steps to protect Mr. Cloud's interests. There is no clear and convincing evidence of any violation of Rule 1.16(d), MRPC.



Discipline Recommendation

V.	<u>Recommendation</u>	pursuant to	Rule 7(b)	<u>, RLPR</u> :

- ☐ Discipline not warranted (no violations)
- ☐ Private Admonition
- ☐ Public Discipline
- ☐ Ask the OLPR to further investigate:

If you recommend further investigation, list each rule at issue and identify what more should be investigated.

Minnesota Process from Complaint to Determination OLPR reviews and screens for investigation OLPR issues Notice of Investigation (in-house or DEC) Complaint filed DEC is here •DEC obtains R response and C reply •DEC interviews parties & gathers evidence •DEC makes findings of fact •DEC considers whether clear and convincing evidence of MRPC violations **DEC Investigates** •DEC report recommends determination (DNW, ADM, Public, Investigate further) DEC report and file returns to OLPR OLPR follows up • If agree DNW - adopt DEC report •If ADM, Public, or Investigate further - review, investigate further, and recommend determination follows up DNW or Private ADM • Private - OLPR posts DNW or ADM to SharePoint - parties have appeal rights to LPRB / Supreme Court • Public - when misconduct is serious or not isolated, OLPR issues Charges of Unprofessional Conduct OLPR recommend determination Panel is selected to review Charges of Unprofessional Conduct; respondent answers Charges Panel reviews evidence and briefing from both sides - DEC member affidavit may be needed Panel determines whether probable cause to begin public discipline proceedings •Panel directs OLPR to file public Petition for Disciplinary Action in Supreme Court •OLPR files public petition in Supreme Court; Supreme Court appoints Referee and sets deadline Public ·Referee sets schedule for discovery, motions, evidence exchange, and trial OLPR and respondent try the case - clear and convincing evidence standard - DEC investigator testimony may • Referee presides over trial and issues written findings, conclusions, and recommendation to Supreme Court . Supreme Court may review Referee findings and conclusions if a transcript is ordered; if not, only discipline •OLPR and R brief and argue the issues ·Supreme Court issues written order



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At 45 days

- You should have R response and C reply
 - If R not communicating, let us know
 - Other issues to investigate?
- Expect a 45-day check in from DEC Coordinator
 - How's it going on track?
 - Any questions, roadblocks or needs?
 - DECCoordinator@courts.state.mn.us

60-90 days

- Finish writing report
 - Save to computer and PDF
 - File No. 12345 RLname CLname
- Finish organizing file
- Schedule presentation
- Upload report and file to SharePoint
 - At least 48 hours before presenting
- Present report to DEC











Overdue Reports

Reports page opens: NOW click Add document

Dec Report Review

Reports

Documents

Pending Investigations

Monthly Reports

Determinations

4th DEC Training Materials

Committee Forum

DEC Discussion

Committee Documents

Lists

Submit A Question

Calendar

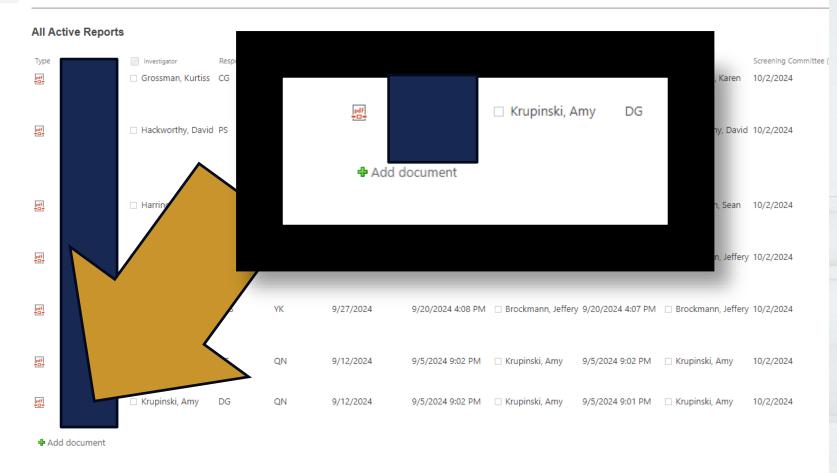
Recent

DEC Report Discussion

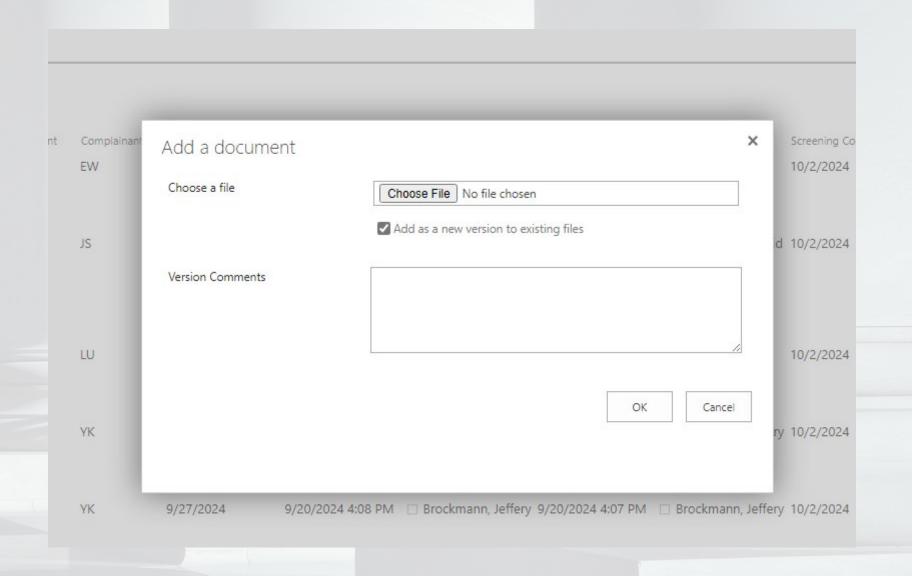
Announcements

Completed Investigation

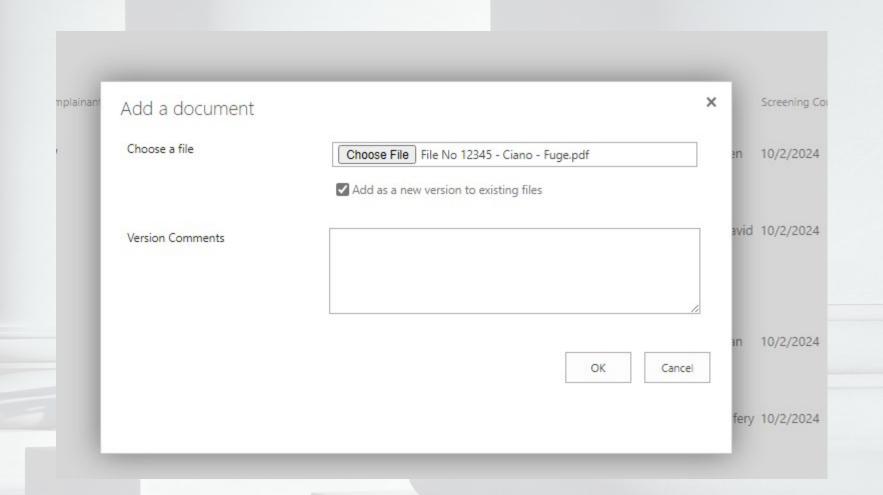
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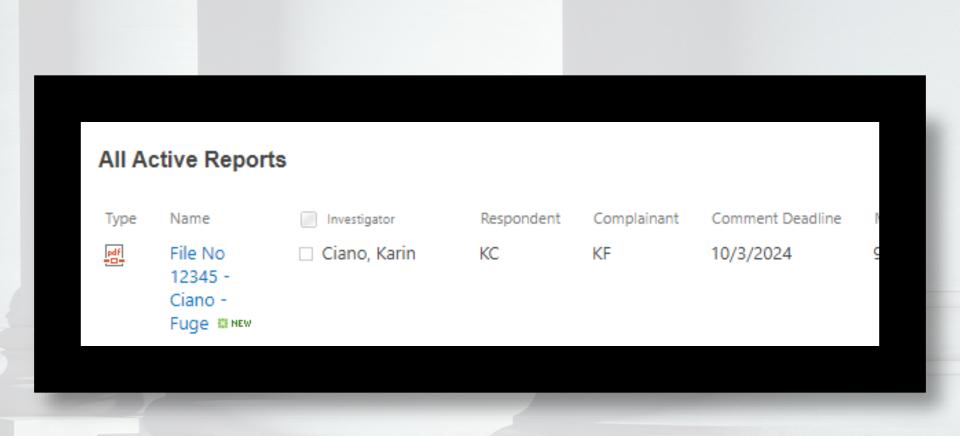






EDIT		
Check Cancel Paste Copy Commit Clipboard	Delete Item Actions	
The document was uploaded and that all required fields ar	successfully and is checked out to you. Check that the fields below are correct e filled out. The file will not be accessible to other users until you check in.	reening Com
Name *	File No 12345 - Ciano - Fuge .pdf	/2/2024
Investigator *	Enter a name or email address Type your username without the dmz\ and press ENTER key	/2/2024
Respondent *	Respondent Initials Only	12/2024
Complainant *		
Screening Committee (presentati	Complainant Initials Only on) Date	/2/2024
	Choose the date you plan to present your report. Screening meetings are scheduled for every other Wednesday. Please see meeting schedule for dates.	
Complete	Voting has been completed and investigation is no longer active	/2/2024
Version: 1.0 Created at 9/26/2024 12:43 PM by D Last modified at 9/26/2024 12:43 PM		/2/2024
		/2/2024







RETURNING YOUR FILE



Organizing Your File

- Have a system
 - Logical, chronological
- When in doubt, PDF
 - Including emails
 - Keep emails with their attachments
 - Convert Word or Excel docs to PDF
 - Scan paper notes

Examples

Logical (by significance)

- DEC Report
- NOI and Complaint
- R response
 - Materials from R
- C reply
 - Materials from C
- Communications
- Notes of interviews
- Research & analysis

Chronological (by date)

- Timeline
 - 2022 0322 R fee agreement
 - 2022 0415 C email to R
 - 2022 0416 R email to C
 - 2022 0501 R cert of rep
- Communications
 - 2024 0926 email A to R granting more time to respond
 - 2024 1005 R response



Create a Zip Folder

- Locate your investigation folder
- Right click on investigation folder
- Select "Send to"
- Click "Compressed (zipped) folder"
- Name folder
 - File No 12345 Ciano Investigation
- Save folder

Uploading Your File to SharePoint

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Site contents

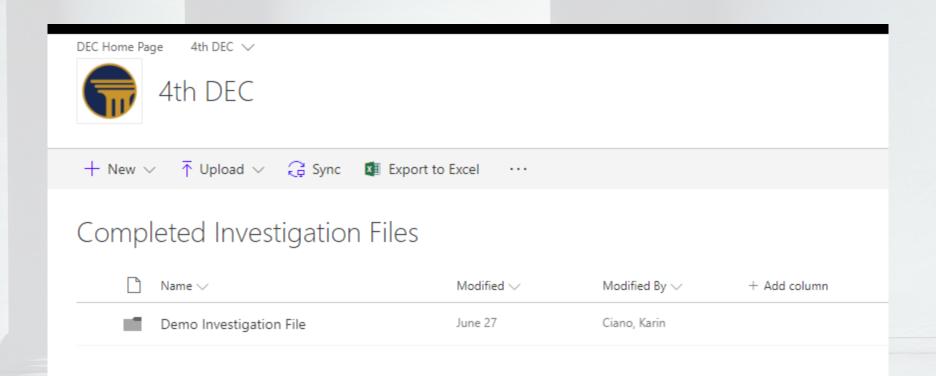


Upload file at same time as DEC Report or within 1 week



Upload Completed Investigation Files





Choose "upload file," select your zipped folder, and click "open"



We can't do it without you!

- DEC File must be uploaded so OLPR Lawyer can review & move case forward
 - R response
 - C reply
 - Notes of interviews
 - Important documents

Closing

Feedback—how can the OLPR support you in your investigations?

Questions?

